

## **Terms of sale of goods in the online store**

### **1. Terms and definitions**

Terms and definitions used in these Terms of sale of goods on the trading platform (online store) (hereinafter - Terms):

- Offer is a public offer of the seller to any person to conclude a contract for the sale of goods (hereinafter - the contract) on its terms. The offer is public (). The Offer comes into force from the moment of its placement on the website of the online store at: <https://granhetl.com/> and is valid until its withdrawal. Trading platform has the right to change or withdraw the offer unilaterally. All changes come into force and are considered to be brought to the attention of the buyer at the time of posting on the specified Internet page. Orders that have already been placed at the time of change or withdrawal of the offer, are executed on the terms of the offer, which was in effect at the time of their registration.

1.2. Online Store - the Website of the Trading Venue/Marketplace, which contains the catalog of Goods offered for sale to Users/Buyers remotely by means of placing Orders, as well as the terms of payment and delivery of such Orders and other mandatory information, the requirements for the provision of which to the User/Buyer are established by the current legislation.

1.3 Website of the Trading Venue/Marketplace (Website ): <https://granhetl.com/>

1.4 GRANHETL LTD, 111 Fulham Palace Road, London, United Kingdom, W6 8JA, company number 15897418. The owner of the trading floor: LLC "Granhetl Company", OGRN 1244200006621, TIN 4205422032, KPP 420501001, location: 650000, Kemerovo Region-Kuzbass, 15-58 Komsomolsky Ave.

1.5. Buyer/User - a fully capable natural person registered on the Seller's Website with the intention to order/purchase Goods, or specified as the Recipient of the Goods, or paying for and/or using the Goods purchased on the Trading Venue Website, solely for personal, family, household and other needs not related to business activities.

1.6 Recipient - the Buyer/User or a third party acting on behalf of the Buyer/User upon receipt of the Goods to whom the Buyer has communicated the Order number.

1.7. Goods - things that are not withdrawn from civil turnover and presented for sale on the Website exclusively for personal, family, household and other needs not related to business activities.

1.8. Order - a duly executed request of the User/Buyer for purchase and delivery of the Goods presented on the Website of the Trading Venue

1.9 Promotion - an offer addressed to Buyers/Users to purchase Goods on certain conditions (at a certain price / with a certain discount, within a limited period of time and in a specified assortment) published on the Website.

1.10. Delivery Service - a third party providing services for delivery of Orders to the Buyer/User.

1.11. Seller/Seller - an individual entrepreneur, a legal entity or an individual registered as a (professional income tax payer (self-employed) carrying out activities for the sale of goods and offering the Buyer/User to conclude a contract of sale of Goods by placing the Goods on the Trading Platform.

1.12. Seller's page is a separate page in the catalog with information about the products and the Seller itself.

1.13. E-mail - the e-mail address specified by the Seller or the Buyer/User when registering on the Platform.

1.14. My Account - a personal and not accessible to third parties section of the Trading Platform, used for the purposes of placing Orders and Services, as well as receiving special offers in accordance with these Rules, which is accessed after registration by entering the authentication data of the Buyer/User.

1.15. Promo code - a set of symbols with a certain number of uses, providing a discount for the purchase of Goods.

1.16. Store - a section of the Trading Platform where goods are sold directly by the owner of the Platform - GRANHETL LTD.

1.17. Product Card - a set of all information about the product on the Platform, including images of the product, rating of the product, text describing its characteristics, price and terms of sale, as well as information about the Seller and the manufacturer of the product

## **2. General provisions**

2.1 The subject of these Terms of Use of the site (hereinafter - "Terms") are the relations between LLC "Granhetl Company", OGRN 1244200006621, TIN 4205422032 (hereinafter - "Marketplace"/"Marketplace"), GRANHETL LTD, 111 Fulham Palace Road, London, United Kingdom, W6 8JA, company number 15897418 and the Internet user (hereinafter - "User"), collectively hereinafter referred to as "Parties", arising from the use of the Internet resource <https://granhetl.com/>, including all levels of the specified domain (hereinafter - "Site") on the terms and conditions specified herein. The terms and conditions come into force from the moment the User expresses his/her consent to their terms and conditions in the manner provided for in cl. 2.2. Terms, and are valid indefinitely. The Trading Platform offers Users access to the Site, its services, functionalities, including means of ordering goods, delivery, etc.

2.3 All currently existing functionality of the Site, as well as the addition of new services of the Site are governed by these Terms, as well as the terms of contracts and agreements concluded between the User and the Trading Platform, if their subject matter is related to the use of the Site by the User. The Terms may be changed by the Trading Platform without any special notice, the new version of the Terms comes into force from the date of its posting on the Internet at the address specified in this paragraph, unless otherwise provided by the new version of the Terms. The current version of the Terms is always on the pages of the Site.

2.4 By using the Site, any functionality of the Site and/or any service and/or its separate functions, the User shall be deemed to have accepted the terms of these Terms in full, without any reservations or exceptions. The use of the Site for the purposes of functioning of the Site is technically impossible without the User's consent to these Terms and the User's consent to the processing of personal data. If the Trading Venue has made any changes to the Terms in the manner provided for in this paragraph, with which the User does not agree, he must stop using the Site.

2.5 The Trading Platform in accordance with these Terms and Conditions provides the User with the right under a simple non-exclusive license to use the functionality of the Site free of charge, unless specifically stated otherwise. Provision of individual services of the Trading Platform is regulated by special agreements and/or rules.

2.6 It is not allowed to use, distribute, copy and/or extract from the Site manually or automatically (using automated programs: scripts, bots, crawlers) any materials or information. Any such use, distribution, copying of the Site information is illegal, and the Trading Platform reserves the right to counteract such actions.

2.7 The Trading Platform provides the User with a free of charge opportunity to search for information about the Goods, to familiarize with the product offers of GRANHETL and other Sellers, the ability to receive (including the results of the search) product offers and information, as well as other functionalities.

2.8 The User agrees that the messages and materials posted by him on the Trading Platform may be used by the Trading Platform, including in other services and applications of the Trading Platform, in advertising or marketing materials posted on the resources of the Trading Platform on the Internet, as well as on other resources and sites on the Internet, to attract the attention of other consumers to the Trading Platform as a whole or to the goods and services of third parties, both with the indication of the author of the message or material (as the name of the author will be indicated in this case

## 2.9 Registration and authorization

2.9.1 To gain access to certain functionality of the Site and/or to make an Order for goods and services of the Trading Platform, the User must go through the registration procedure, as a result of which a unique account will be created for the User, or the authorization procedure in the

event that a unique account was previously created for the User. Registration means a set of actions of the User in accordance with the instructions specified on the Site, including, but not limited to, the provision of data and other information made by the User when placing an Order on the Site by means of registration of a personal account. Personal account means a personal section of the User on the Site, associated with the User's account on the Site, in which the User can interact with the Trading Platform on the terms offered by the Trading Platform (hereinafter - "Personal account"). One unique account can be created for one User using one of the methods of registration (Telegram account, e-mail address, Google account, Apple 3 account). Authorization - a set of actions of the User in accordance with the instructions specified on the Site, performed by the User to enter the Personal Account of the User, made through the use of an individual code User, registered on the Trading Platform, receives individual identification by entering the access code sent to the e-mail address specified in the Personal Account or by Telegram bot. Individual identification of the User allows to avoid unauthorized actions of third parties on behalf of the User and provides access to additional services. It is prohibited for the User to transfer the access code to third parties

2.9.2 When making the Registration, the User confirms that he/she is a natural person who has reached the age of consent to enter into transactions in accordance with the laws of the Russian Federation, with the appropriate powers and legal capacity of a natural person, capable of performing any actions related to the use of the Site, its functionality and services, as well as to enter into agreements and contracts with the Trading Platform. In order to carry out the Registration, the User undertakes to provide true and complete information about himself on the proposed issues and keep such information up to date. If the User provides incorrect information about himself or the Trading platform has reason to believe that the information provided by the User about himself is incomplete or unreliable, the Trading platform has the right at its discretion to block or delete the User's account and refuse to use the Site, its functionality and its services, and to terminate contractual obligations arising from the actions of the User.

2.9.3 The Trading Platform reserves the right to require the User to confirm the data specified in the Registration, and to request in this regard at any time supporting documents, the failure to provide which, at the discretion of the Trading Platform, may be equated to the provision of false information and entail the consequences provided for in paragraph. 2.9.2 of the Terms. In the event that the User's data specified in the documents provided by the User do not correspond to the data specified at Registration, as well as in the event that the data specified at Registration do not allow to identify the User, the Trading Platform shall have the right to deny the User access to the account and use the functionality of the Site and services of the Trading Platform.

2.9.4 For the purposes of these Terms and Conditions, after the Registration and (or) authorization, the performance of any actions of the User gives rise to the rights and obligations of the User.

2.9.5 All actions of the User authorized on the Website are recognized by the Parties as having been performed using the User's simple electronic signature. Orders placed using the Website, as well as messages sent from the User's contact e-mail address are recognized as equivalent to a document handwritten by the User.

2.9.6 Users authorized on the Site may have access to additional functionality of the Site and the ability to enter into various legal relations with the Trading Platform, enter into agreements and contracts with the Trading Platform.

2.10. The User shall independently ensure the confidentiality of a one-time individual code sent to the User for the purposes of his Registration and (or) authorization on the Site. The User is solely responsible for all actions (as well as their consequences) within the framework of or using the functionality of the Site and services of the Trading platform under the User's account. The User undertakes not to transfer the data for access to the User's account to third parties on any terms (including contracts or agreements). In this case, all actions within or using the functionality of the Site and / or services of the Trading platform under the account of the User are considered to be made by the User.

2.11. The User is obliged to immediately notify the Trading Venue of any case of unauthorized (not authorized by the User) access to the Site using the User's account and/or any violation (suspected violation) of confidentiality of its means of access to the account. For security purposes, the User is obliged to independently carry out a secure termination of work under his account at the end of each session of work with the Site. The Trading Venue is not responsible for the consequences of any nature that may occur due to violation of the provisions of this part of the Terms by the User.

2.12. Termination of account use

2.12.1 The Trading Venue has the right to block or delete the User's account, as well as prohibit access to the Site and its functionality using any account, including in case of violation by the User of these Terms and Conditions or the terms of other documents governing the relationship between the User and the Trading Venue.

2.12.2. The User has the right to delete his account independently, using the appropriate functionality of the Site. The User's application to delete the profile is processed by the Trading Venue for 30 calendar days in accordance with the Russian legislation on personal data.

2.13. Regardless of the deletion of his account on the Site, all obligations of the User in relation to the Trading Platform, including valid orders for services and services of the Trading Platform, carried out through the functionality of the Site, remain in force until its full execution by the User, unless the Trading Platform has not expressly released the User from these obligations.

### **3. Rules for ordering goods**

3.1 On the Site Users have access to a database, which is an information and reference system containing information about goods intended for potential buyers/consumers of goods. The information about goods presented on the Site is based on the information provided by sellers.

3.2 For certain product offerings on the Site, Users are given the opportunity to place an order for goods (services) in the seller's stores (hereinafter - "Order"). By placing an order for goods the User agrees to the terms and conditions set out in these Terms and Conditions, the Order and Delivery Terms and Conditions, if applicable.

3.3 The Trading Platform is the owner of the aggregator of information about goods as established by the Consumer Rights Act 2015 of the United Kingdom. Placement of an Order means the expression of the User's intention to enter into a contract of sale with a certain Seller in respect of the selected goods as its buyer. The User understands that they conclude a contract of sale directly with the Seller and not with the trading platform. All rights and obligations under the contract of sale with the User arise with the Seller.

3.4 When placing an Order, the User shall provide accurate data regarding his/her identity and means of communication with the User or other recipient of the Order. The User assumes all risks, including the risk of non-fulfillment or improper fulfillment of the Order if the User provides incorrect data.

3.5 The Trading platform provides the User with information support when placing an Order and its fulfillment by the Seller. By placing an Order, the User agrees to receive information messages from the Trading Platform and (or) delivery service and (or) contact center, such as e-mails, messages sent via SMS and messages via other communication channels specified by the User, with information about the processing of the Order.

3.6 Information about Orders is available to the User in the User's Personal Cabinet on the Website. The User may change or cancel the Order in accordance with the Order and Delivery Terms.

3.7 Mutual settlements with the User for the Goods purchased by him on the Trading Venue, is carried out by the Trading Venue in its own name or on behalf of the direct Seller on behalf of the latter.

3.8 The User can familiarize himself with the information about the seller of the goods when placing an Order.

3.9 Delivery of any Goods purchased by the User/Buyer through the Trading Platform shall be carried out by the Seller.

3.10. Prior to making an Order, the User undertakes to familiarize himself with all the terms and conditions of providing Services to the Trading Venue, as well as with the terms and conditions of purchasing Goods on the Trading Venue.

3.11. Placement of an Order on the Trading Platform means that the User agrees with all material terms and conditions of delivery of Goods and/or material terms and conditions of sale of Goods by the Seller, as well as these Rules.

3.12. If the User repeatedly cancels Orders, refuses to accept goods of proper quality or commits violations of the Terms and Conditions or other provisions published on the Site, the Trading platform has the right to unilaterally change the terms of use of the Site functionality for such User.

3.13. Prices for the Goods are determined by the Sellers and indicated on the trading platform in the product card. Prices already include delivery service, taxes, and fees provided for by the legislation of the United Kingdom.

3.14. The Final Price of the Goods shall be determined by successive action of discounts on the Price of the Goods according to the following order:

- Discount on Goods
- Discount by promo code

3.15. In accordance with the terms of these Rules a check in electronic form is provided to the e-mail address specified by the User or is available in the User's personal cabinet.

#### **4. Personal data of the User**

4.1 In the process of using the Site and the functionality provided by the Trading Platform through the Site (including registration, authorization, editing the account, placing an order for any goods and services through the functionality of the Site, but not limited to the above), the User independently and voluntarily decides to provide the Trading Platform with information about himself for the purposes of execution of the Terms and Conditions and the relevant contracts and agreements concluded between the Trading Platform and the User, as well as for the purposes of the Trading Platform and the User. Trading platform takes all necessary measures to protect the personal data of the User from unauthorized access of third parties.

4.2 The Sellers are independent operators in respect of personal data received from Users who placed Orders for the purchase of goods on the Site (hereinafter - "Buyers"), and/or from the Trading Platform, and shall process them for the purposes of conclusion at the initiative of the Buyers and execution of sales contracts and delivery service agreements between the Sellers and the Buyers.

4.3 In order to fulfill the Buyers' Orders, the Trading Venue shall provide the Sellers with the Buyers' personal data to the following extent and in the following cases for their processing for the purposes specified below:

- after the Seller confirms the User's Order, for the purposes of fulfillment of the User's Order - in addition to the list of ordered goods, their quantity, cost, estimated date of delivery, the required date and time of shipment, as well as other information. The Trading Platform informs the Seller exclusively for the purposes of the Seller's Order fulfillment of the User's surname, name, patronymic, phone number, e-mail address, information about the method of delivery of goods (in case of delivery by the Seller's means also surname, name, patronymic, delivery address and phone number of the recipient of the Goods, if the recipient of the Goods is different from the Buyer), information about the method and status of payment for the goods;

- in case of receipt of a request for return of goods purchased on the Website, in order to consider the claims and return and make the return - surname, first name, patronymic of the person who addressed with a request for return of goods, number of the identity document, information about the issuing authority and date of issue, telephone number, e-mail address, number and date of the Order, information about the method and status of return of goods;

- in cases stipulated by the Policy of Personal Data Processing and other user documents of the Site, including in case of receipt by the Trading Venue of an application on infringement of intellectual or other rights of third parties, in order to settle the received claims - in respect of each of the individuals specified in the application as a right holder, other affected person or its representative: surname, name, patronymic, information on the number of the identity document, issuing authority and date of issue, telephone number and (or) fa

- in case of receipt of other applications, feedback, claims, complaints, messages or documents addressed to the Seller - in order to prepare a response and take necessary measures - not more than the amount received by the Trading Platform; in other cases and purposes, as described in the Personal Data Processing Policy and other user documents.

4.4 All information about the User (regardless of whether the applicable law refers such information to personal or other data subject to protection), posted by the User on the Site/transmitted by the User to the Trading Platform, is posted/transmitted by the User in the interests of the User, and if the User indicates on the Site the personal data of a third party, in particular, as information about the Recipient of the Order or as part of the feedback, the User, by posting the relevant information, provides the Trading Platform with an assurance that the User's personal data is in the interests of the User.

4.5 The trading platform processes personal information of Users in accordance with the requirements of the legislation of the United Kingdom and with the Policy of personal data processing posted on the site.

4.6 The trading platform may use technology "cookies", which do not contain confidential information and are not transferred to third parties.

## **5. Consent to receive communications**



5.1 The Trading Venue has the right to send its users informational and advertising messages.

5.1.1 When using the Site through the corresponding interface of the Site, the User in accordance with Part 1 of Article 44.1 of the Federal Law "On Communications" agrees to receive messages of informational nature, including receipt of cash receipts in electronic form. Providing the User with this information is necessary for the User to use the services of the Site. If the User does not agree with the terms of this subparagraph, he should refrain from using the services of the Trading floor.

5.1.2 When using the Site, the User also, in accordance with Part 1 of Article 18 of the Federal Law "On Advertising", gives its consent to receive advertising messages through the appropriate interface of the Site. The User has the right to refuse further receipt of advertising messages by clicking on the appropriate link in the received information/advertising message, if any, or by contacting the Site support service via e-mail. Users, who in one way or another expressed their consent to receive advertising messages and did not refuse to receive them, are Subscribers of the Website.

## **6. Exclusive rights**

6.1 All objects available on the Site, including design elements, text, graphics, illustrations, databases and other objects, as well as any content posted on the Site, are the objects of exclusive rights of the Trading Platform or other right holders.

6.2 The use of the Site content, as well as any other elements of the Site is possible only within the functionality offered by the Site. No elements of the Site may be used in any other way without prior authorization of the right holder. Exceptions are cases expressly provided for by the applicable law or the terms of use of a particular functionality of the Site.

6.3 The ability to upload/add reviews to the Site is available to Users who have registered on the Site, and only in relation to those products that were purchased by such Users on the Site. When uploading/adding any reviews to the Site, the User is responsible for compliance of the content of the content posted by the User with the requirements of applicable law, including liability to third parties in cases where the content of reviews violates the rights and legitimate interests of third parties, including personal non-property rights of authors, other intellectual property rights of third parties, and/or infringes on their intangible benefits. When using the Site, the User may not leave reviews that are illegal, malicious, defamatory, violate intellectual property rights and copyrights.

6.4 The User acknowledges and agrees that the Trading Venue does not check the reviews uploaded by the User through the Site. The User realizes and agrees that he must independently assess all risks associated with the placement of reviews on the Site, as well as indemnify all losses to the Trading Venue in case the Trading Venue makes any claims in connection with the reviews left by the User on the Site.

6.5 In order to ensure the functioning of the Site, the exercise of the legal rights and interests of the Trading Platform, including the implementation of legal protection of the relevant objects, as well as for marketing purposes, the User grants the Trading Platform valid everywhere perpetual royalty-free right to use the reviews uploaded by Users in any way during the entire term of the exclusive right and the Terms and Conditions.

## **7. Limitation of liability**

7.1 The Trading Venue does not assume any responsibility, including for the compliance of the Site with the User's purposes.

7.2 The Trading Venue provides Users with access to the Site and maintains proper functioning of the Site, promptly restores its functionality in case of technical failures and interruptions. However, the Trading Venue does not provide guarantees of uninterrupted operation of the Site and compliance with any terms of restoration of the Site in case of interruptions. Trading platform does not guarantee that the Site meets / will meet the requirements and expectations of the User, as well as that the functionality of the Site will be provided continuously, quickly, reliably and without errors. The trading platform takes necessary measures in order to provide the User with quality service, including during technical interruptions in the work of the Site. All technical failures and errors of the system must be reported to the Trading Venue.

7.3 The Trading Venue shall not be liable for non-performance or improper performance of its obligations due to failures in telecommunication and energy networks, actions of malicious programs, as well as unfair actions of third parties aimed at unauthorized access and / or disabling the software and / or hardware complex of the Service.

7.4 Trading platform is not responsible for any kind of losses of the User, resulting from the User's use of the Site or its separate functionality.

7.5 In case of claims or wishes to the Trading Platform, as well as in the case of any alleged violation of property or personal non-property intellectual property rights, as well as other personal non-property rights of third parties in connection with the content posted on the Site, the User may notify the Trading Platform of the alleged violation of their rights by sending the Trading Platform a statement or notice (hereinafter - "Appeal") by e-mail. By sending the Appeal to the Trading Platform, the User agrees that their Appeal may be transferred by the Trading Platform to third parties (including Sellers) in order to fully and completely consider the Appeal. If the User is an individual, the User agrees that together with their Appeal, the User's data contained in such Appeal may also be transferred to third parties. The User's consent to the transfer of their personal data contained in the Appeal to third parties by the Trading Platform for the purposes specified in this paragraph is expressed by sending the User's Appeal to the Trading Platform. The term of consideration of the Appeal by the Trading Platform is 10 calendar days, unless another specific response period is expressly provided for by the legislation of the United Kingdom.

7.6 The Trading Platform shall be released from liability for full or partial failure to fulfill its obligations under these Rules, if this failure was caused by force majeure circumstances that arose after the User's acceptance of the terms of these Rules. "Force Majeure Circumstances", means extraordinary events or circumstances that could not have been foreseen or prevented by available means. Such extraordinary events or circumstances include, but are not limited to: strikes, floods, fires, earthquakes and other natural disasters, wars, military actions, actions of Russian or foreign governmental authorities, as well as any other circumstances beyond reasonable control.

## **8. Cancellation of order and return of goods**

8.1. The return of goods of satisfactory quality is carried out in accordance with the requirements of United Kingdom legislation.

8.2 The return of goods of satisfactory quality is possible if their original condition, including packaging and consumer properties, is preserved, along with the document confirming the fact and conditions of the purchase of the said goods.

8.3 The Buyer is obliged to return the goods in their original condition, including packaging and consumer properties, accompanied by documents confirming the conclusion of the contract (e.g., a copy of the delivery note or sales receipt), as well as a signed application for the return of the goods.

8.4 The return of goods of satisfactory quality must be made by postal mail with accompanying documents to the Seller's address. Upon receipt of the goods, the Seller will inspect them. If the inspection reveals that the goods are not eligible for return, the Seller will notify the Buyer. If the goods are eligible for return, the Seller will refund the Buyer within 10 days and notify the Buyer accordingly.

8.5 Return of goods of improper quality. If the Buyer receives the Goods in violation of the terms and conditions of the contract concerning the quantity, range, quality, completeness, tare and (or) packaging of the Goods, the Buyer may notify the Seller of such violations not later than 3 (three) calendar days after receipt of the Goods in a post office, post office or from a delivery courier.

8.6 The Buyer, in case of defects in the Goods, if they have not been agreed by the Seller, has the right to demand at its choice:

- free of charge elimination of defects of the Goods or reimbursement of expenses for their correction by the Buyer or a third party;
- a commensurate reduction in the purchase price;

- replacement with the Goods of a similar brand (model, article) or the same Goods of another brand (model, article) with a corresponding recalculation of the purchase price.

8.7 The Buyer shall have the right to withdraw from the contract and demand a refund of the amount paid for the Goods instead of submitting the said claims. At the Seller's request and at the Seller's expense, the Buyer shall return the Goods with defects.

8.8 In case of Buyer's withdrawal from the sales contract and return of the Goods of improper quality, the Seller shall refund the cost of the returned Goods, as well as the costs of delivery of the returned Goods from the Buyer within 10 (ten) days from the date of receipt by the Seller of the Goods of improper quality, provided that the defect of the Goods is a manufacturing defect and was not the fault of the Buyer. If the Buyer's Order contains Goods of proper quality, the cost of delivery shall not be compensated.

8.9 If, after inspection, the goods returned by the Buyer are found to be of satisfactory quality, the Seller reserves the right not to exchange the goods, and the Buyer will be refunded the amount paid for the goods, excluding the costs incurred for delivery of the goods to the Buyer.

## **9. Other provisions**

9.1 All pre-orders (pre-orders, 1of1 item or goods made to order) for Sellers' goods shall be treated as customized tailoring. According to the current legislation of the United Kingdom, goods made to individual orders are not subject to return or exchange, except in cases where manufacturing defects are detected in them.

9.3 The conditions of returning the goods of proper and improper quality are regulated by the legislation of the Russian Federation.

9.4 These Terms and Conditions constitute a contract between the User and the Trading Platform regarding the procedure for using the Site.

9.5 These Terms and Conditions shall be governed by and construed in accordance with the laws applicable to the legal relations between the User and the Trading Venue.

9.6 If for any reason one or more provisions of these Terms and Conditions are held invalid or unenforceable, the validity or enforceability of the remaining provisions of these Terms and Conditions shall not be affected.

9.7 The Parties undertake to keep confidentiality and not to disclose or make available to third parties any information that is the property of the other Party or has signs of such without the written consent of the other Party.

9.8 The Parties recognize all information received by the User in the process of the User's work with the Site and receiving services by the Trading Platform as having confidentiality (confidential information).

9.9 The User undertakes not to disclose confidential information to anyone, except in cases stipulated by applicable law in fulfillment of the requirements of authorities, law enforcement agencies or courts, or when such information is publicly available, or as mutually agreed by the Parties.

9.10. Information shall not be recognized as confidential if such information: is publicly available; was known to the Party receiving it at the time of disclosure; is disclosed unintentionally despite taking the same precautions as the accused Party takes for its proprietary information.

9.11. The Party that violated this provision shall be obliged to compensate the other Party for all losses provided for by the applicable law incurred by the other Party due to disclosure of confidential information.

9.12. When concluding, performing, amending and terminating the Terms and Conditions, the Parties undertake not to perform actions qualified as "corruption" by the applicable legislation, as well as other actions (inaction) that violate the requirements of the applicable legislation, applicable norms of international law in the field of anti-corruption.